

Online Bill Pay

CUSTOMERS MAY MAKE THEIR PAYMENTS BY DIALING 1-888-569-5847. PLEASE HAVE YOUR ACCOUNT NUMBER AND ADDRESS AVAILABLE.

A \$2.50 PROCESSING FEE WILL APPLY TO ALL PHONE AND ONLINE PAYMENTS. WE APPRECIATE OUR CUSTOMERS, AND HOPE THAT THIS WILL ALLOW MORE CONVENIENCE.

WARNING!!! DOXO PAYMENT PORTAL IS NOT AFFILIATED WITH POLK COUNTY WATER AUTHORITY! IF YOU CHOOSE TO USE THEIR PORTAL, YOU WILL BE CHARGED A \$4.00 OR HIGHER PROCESSING FEE AND YOUR PAYMENT COULD TAKE UP TO 10 DAYS TO REACH YOUR POLK COUNTY WATER ACCOUNT.

Polk County Water Authority Online Bill Pay

Our goal is to offer the most convenient and reliable customer service possible.

[Click Here](#) to register online. *You have to do this before you can view/pay your bill.*

[Click Here](#) to login to view/pay your bill.

If your account has a PAST DUE BALANCE, HAS BEEN DISCONNECTED OR IS IN JEOPARDY OF BEING DISCONNECTED, please contact our office to make a payment.

IF YOU ARE SCHEDULED TO BE DISCONNECTED OR IF YOU HAVE BEEN DISCONNECTED, DO NOT ISSUE A PAYMENT ONLINE OR BY AUTOMATED PHONE, YOU MUST CALL IN AND SPEAK TO A REPRESENTATIVE TO MAKE A PAYMENT!